



CASE STUDY

GLOBAL, MULTI-SITE SIMPLICITY WITH MANAGED IT SOLUTIONS



“Atomic Data has been a key partner in our humanitarian work by ensuring that all of our technology needs are met in a timely, effective manner — which includes addressing technology challenges in humanitarian emergencies and in some of the most insecure parts of the world.”

CHALLENGES

Operating in 15+ global locations comprising war zones, refugee camps, and humanitarian crisis epicenters presents its own unique challenges, and with zero IT staff, Alight desperately needed technology expertise. With a highly mobile and dispersed workforce and lack of physical security, moving forward without an effective IT partner was not an option.

SOLUTIONS

Atomic Data implemented on-site support with embedded technicians, helping Alight to focus on humanitarian efforts. IT Security as a Service as well as 24x7 Service Desk support and network monitoring proved invaluable for managing Alight’s global footprint.



“It’s refreshing to have a vendor who actually delivers the value they sell; first by understanding our mission and then by providing the right technology. Atomic Data is the definition of a solutions provider.”

CHALLENGES

With limited internal IT expertise and growing needs for technology-based therapies, Lifeworks struggled without an experienced IT partner. Additionally, Lifeworks had eight locations needing high-speed connectivity, which was critical for supporting their therapy centers.

SOLUTIONS

To support Lifeworks’ therapy centers, Atomic Data provided top-tier enterprise infrastructure and high-speed connectivity. Atomic Data also started monitoring Lifeworks’ network through its 24x7 network and security operating centers.



“We live in a climate of demanding compliance, regulatory pressures, and healthcare reform. Many healthcare agencies are challenged in delivering ‘Big Health IT’ solutions. By partnering with Atomic Data, Fraser has been able to rapidly adopt technologies and business practices to meet these needs.”

CHALLENGES

Before partnering with Atomic Data, systems were not consolidated nor were locations interconnected across 48 statewide clinics and offices. And in an organization like Fraser, staff and patients expect 24x7 system availability. Fraser needed an IT partner who could focus on line of business applications while ensuring HIPAA and data retention requirements.

SOLUTIONS

Atomic Data established enterprise connectivity and Wide Area Network architecture for Fraser all while ensuring HIPAA compliance and data retention. Data center consolidation and modernization and 24x7 support were also important solutions for Fraser.