24x7x365

ATOMIC MONITORING SOLUTION

Not all monitoring systems are created equal. That's why we've taken the best visualization, reporting, database, and service check platforms and custom-built our Atomic Monitoring Solution. Our design cuts down on monitoring "noise" to better focus on preventing IT disasters.

CUSTOM SOLUTION

Grafana

telegraf

influxdb

Sensu

The Atomic Monitoring Solution, built on a set of industry-leading open source platforms is designed from the ground up to be flexible, available, user friendly, and all-encompassing.

Grafana

⬢ Consolidates data from 30+ different commercial and open-source data feeds into one highly customizable dashboard.

Telegraf

⬢ Agent or agentless performance metrics bridge, reporting on everything from servers to IoT devices.

Influxdb

⬢ High performance, open source database optimized for fast storage and retrieval of device metrics.

Sensu

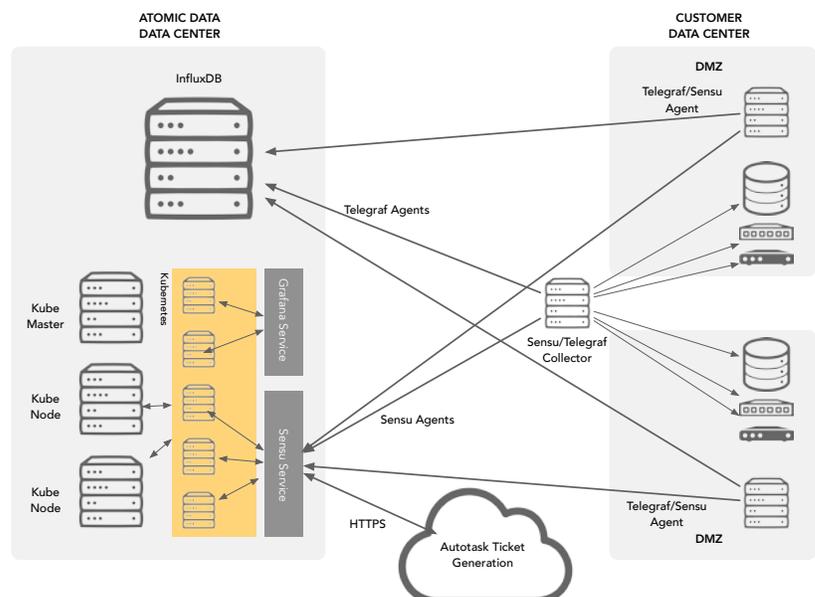⬢ Alerting platform used to perform service checks and event processing at scale.

KUBERNETES PLATFORM

⬢ Automate your monitoring workflows

⬢ Agent-based monitoring with Sensu

⬢ Reduced alert fatigue with auto-remediation

⬢ Integrates with any existing monitoring tools

⬢ Sensu monitors everything from the server closet to the cloud

⬢ Automated discovery

ATOMIC DATA
DATA CENTER

InfluxDB

Kubernetes

Kube Master

Kube Node

Kube Node

Grafana Service

Sensu Service

Telegraf Agents

Sensu Agents

HTTPS

Autotask Ticket Generation

CUSTOMER DATA CENTER

DMZ

Telegraf/Sensu Agent

Sensu/Telegraf Collector

Telegraf/Sensu Agent

DMZ

SAFE. SIMPLE. SMART.

24x7x365

ATOMIC MONITORING SOLUTION

What's best for one business won't cut it for another. Choosing the right solution requires in-depth kjnowledge of your business combined with a flexible tool set, expert implementation, and ongoing management.

Always live, always watching

- 24x7x365 NOC availability
- War Room incident initiation
- Deep bench of engineering expertise
- Custom runbooks/escalation paths
- Custom call/ticket routing
- Customized training for your environment
- Dedicated Account Coordinator

MONITOR EVERYTHING

Uptime, memory utilization, CPU utilization, latency, hardware— all that and more can be monitored at all times with our Atomic Monitoring Solution.

What you get

- Fully managed network monitoring solution
- Option of dedicated monitoring screen in 24x7 NOC
- NOC level I Incident Management triage and escalation
- War Room initiation and NOC support for major incidents
- Atomic Professional Services tuning and customization time
- Weekly account and project management meetings
- Monthly incident review meetings
- Quarterly executive review meetings
- Participation in client Change Advisory Board meetings
- Cutomizable financially backed SLAs
- SOC 3® attested data center and NOC facility

How we do it

- ITIL concepts defined
- Incident Management Process Diagram
- SLA creation
- Device tier creation
- Event matrix creation
- ITSM integration
- Runbook design
- Collector/agent build
- Account creation
- Reporting build-out
- Device additions

SAFE. SIMPLE. SMART.