ShoreTel IP Phones

SIMPLIFYING COMMUNICATIONS FOR THE WAY PEOPLE WORK TODAY

ShoreTel offers a wide range of telephones for use within its business communication solution, each designed to help boost productivity and meet the needs of every user—from busy executive to remote worker, and from operator to contact center agent. Each phone is preconfigured for quick and easy installation with the ShoreTel Unified Communications (UC) system and offers all the advanced features, high performance and quality required in today's constantly connected workplace.

BENEFITS

- Ergonomic design optimized for comfort, sound and usability
- Plug-and-play simplicity lowers management resource needs
- Available in a wide range of models to meet all enterprise requirements
- Quick and intuitive access to ShoreTel's feature-rich communication capabilities

Elegant ergonomic design

Since communications are a key aspect of business activity, a phone should feel comfortable and be easy to use. ShoreTel's attention to design detail delivers a precision-balanced, contoured handset which can rest comfortably against the ear, thereby maximizing productivity while minimizing user fatigue and shoulder and neck pain.

The phone itself has a gentle concave sweep, which positions the keypad horizontally for ease of dialing while keeping the display at the optimum angle for visibility. The control face on all ShoreTel phones makes it easy for users to manage communication tasks, including call transfer, conferencing, call parking and intercom.

Intuitively streamlines and improves communications

All ShoreTel phones have a display so users can see who is calling, check for missed calls and messages and quickly see the call's status. This helps keep communication flowing across the organization. Phones also feature an integrated Ethernet switch that allows a network drop to be shared with a desktop PC.

ShoreTel IP Phones feature crystal-clear audio quality, and offer seven full octaves of sound, while many phones only offer three. In addition, ShoreTel's high-fidelity, full-duplex speakerphones deliver exceptionally clear audio and enable hands-free conversation. All phones also support multiple languages.

Ease of use streamlines communications management

All ShoreTel phones interoperate with ShoreTel Communicator (formerly ShoreTel Call Manager), so settings, call handling rules, presence information, automatic directory updates and other features can be managed according to users' preferences. For instance, users can extend the power of their phone far beyond their desks with ShoreTel Office Anywhere, which allows them to assign their extension to any phone, including a mobile phone or home phone.

Brilliantly simple for IT administrators

ShoreTel phones are designed to ease administrator workload. Once a phone is plugged into the network, ShoreTel Director automatically discovers it and adds it to the system, where it can be centrally managed as nodes on the enterprise network. As new software releases or versions become available, all IP phones can be automatically updated via network downloads, further reducing administration costs.

Designed for the distributed enterprise

Select ShoreTel phones can easily be deployed remotely utilizing the built-in VPN client providing the full ShoreTel experience in the remote or home office.

Enhanced productivity

Select models support XML applications that allow developers to integrate the phones even tighter into their business processes to boost the productivity of their users.

ShoreTel IP Phones for every user

Executive

IP Phone 655: A twelve-line telephone ideal for executives and executive assistants. In addition to setting a new bar in speakerphone performance which leverages advanced microphone array technology, interaction with the telephone is extremely intuitive via the large color

touch display. Haptic feedback provides direct physical feedback that the phone has recognized the users touch input.

Visual voicemail makes it very easy to browse, play and manage voicemail messages and the advanced directory display with telephony presence allows users to see if somebody is available for a phone call.

Users can personalize the background image on the phone and also easily manage programmable buttons.

An integrated headset jack, plus a 10/100/1000 Ethernet switch for Gigabit speed as well as a built-in VPN client also come standard with this phone.

Professional

IP Phone 565g: A six-line telephone ideal for busy professionals, executives and executive assistants. Features four soft keys, a full-duplex speakerphone for headset-level audio performance, an integrated headset jack, plus a 10/100/1000 Ethernet switch for Gigabit speed. Only the 565g includes a rich backlit color display and a Bluetooth interface for cordless hands-free calling.

IP Phone 560g: A six-line telephone ideal for busy professionals, executives and executive assistants. Features four soft keys, a large backlit display, a full-duplex speakerphone for headset-level audio performance and an integrated headset jack. Also includes a 10/100/1000 Ethernet switch for Gigabit speed.

IP Phone 265: A six-line phone in a compact form factor with a crisp back-lit color display. Eight feature keys and four soft keys provide easy access to ShoreTel features. A full-duplex speakerphone and integrated headset jack are standard.

IP Phone 230: A three-line phone ideal for knowledge workers, salespeople and general users who rely on telephone communications. Eight feature keys and four soft keys provide easy access to advanced capabilities. The IP 230 features an easy-to-read, high-contrast display, a full-duplex speakerphone, and an integrated headset jack.

IP Phone 230g: Offers all the features of the IP 230 with a 10/100/1000 Ethernet switch. Ideal for users with Gigabit speed requirements to the desktop, such as design professionals and media creators.

IP Phone 212k: A 12-line phone designed for key-system environments, such as shipping departments, supermarket and retail stores, branch offices and small offices. Eight feature keys and two soft keys offer easy access to advanced features. The IP 212k has an easy-to-read, high-contrast display and a full duplex speakerphone with integrated headset jack.

Essential

IP Phone 115: A single-line phone with all the features of the IP 110, plus a two-way speakerphone for hands-free calling.

IP Phone 110: A cost-effective, single-line phone that is ideal for open areas including lobbies, visitor offices, classrooms and dorm rooms. It offers six feature keys for common operations, a one-line display that shows caller ID, date and time, and a speaker for one-way intercom communication.

Programmable button box

IP Phone BB 24: Features at-a-glance presence information and fast, one-button feature access with the only IP-based button device on the market. Buttons can be customized and self-labeling keys eliminate paper labels. Also includes an Ethernet switch and provides Power-over-Ethernet (PoE) forwarding for one downstream device.

Conference phone

IP Phone 655: This telephone with it's advanced microphone technology is ideally suited for small to medium conference rooms when deployed with optional extension microphones. Users can access the full telephony feature set as well as directory information in the conference room.

IP Phone 8000: A high-definition audio conference phone with exceptional levels of quality audio conferencing and complete room coverage. Low distortion and advanced noise reduction helps reduce distracting background sounds. High functionality in an elegant, non-intrusive design.

About ShoreTel

ShoreTel is the provider of brilliantly simple Unified Communication (UC) solutions based on its award-winning IP business phone system. We offer organizations of all sizes integrated, voice, video, data, and mobile communications on an open, distributed IP architecture that helps significantly reduce the complexity and costs typically associated with other solutions. The feature-rich ShoreTel UC system offers the lowest total cost of ownership (TCO) and the highest customer satisfaction in the industry, in part because it is easy to deploy, manage, scale and use. Increasingly, companies around the world are finding a competitive edge by replacing business-as-usual with new thinking, and choosing ShoreTel to handle their integrated business communication. ShoreTel is based in Sunnyvale, California, and has regional offices and partners worldwide. For more information, visit shoretel.com.

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